

CHRONIC MANAGEMENT PROGRAM (CMP)

Part of HealthHub Suite

WHAT IS CHRONIC MANAGEMENT PROGRAM?

The Chronic Management Program (CMP) is a feature best suited for members with stable Chronic conditions and allows you to refill your chronic medications without having to visit the doctor regularly. Our team will coordinate with you to ensure your prescription is delivered to your doorstep. If a follow up with the doctor is needed our team will book the appointment for you.

The program in anyway does not dictate, control or restrict the patient's access to care. The patient's right to access care is upheld at all times.

HOW TO ENROLL?

You can express your interest to enroll in a number of ways:

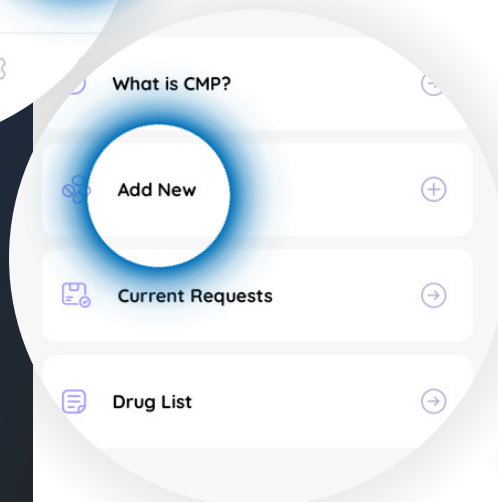
1. Submit your request though NAS Neuron mobile applications by clicking on CMP > Add new then follow the instructions.
2. Drop us an email at cmp@neuron.ae or cmp@nas.ae with your card number/EID and stating your interest.
3. Consult with your HR to reach out to your insurer to facilitate the enrollment.

1



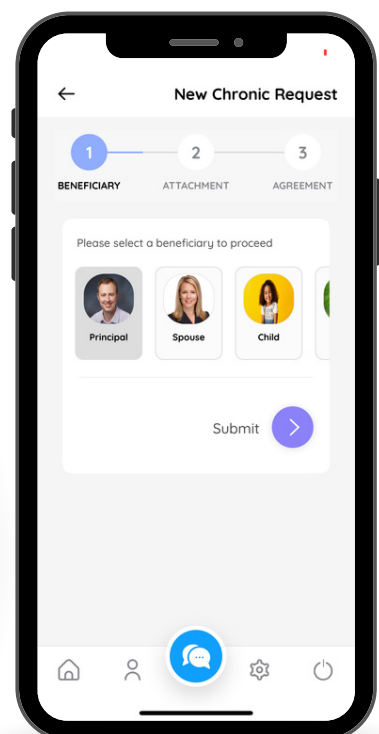
Click on CMP icon

2



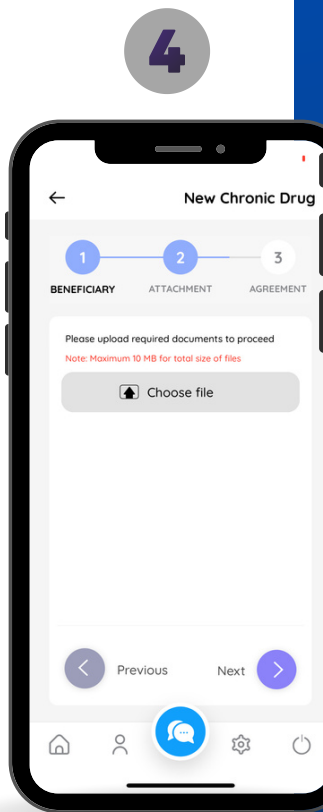
Click on Add New

3

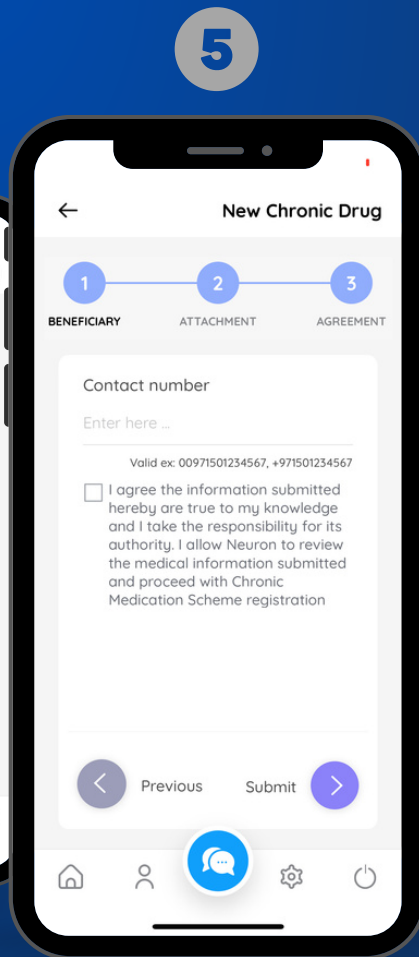


Select a beneficiary

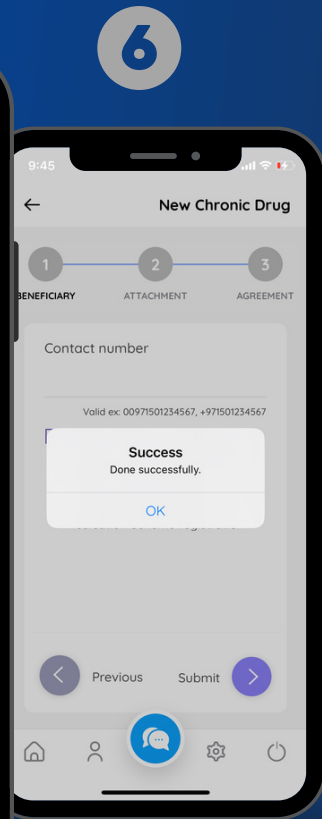




Upload your prescription



Enter your mobile number and agree to T & C



Request has been submitted successfully.

WHAT TO EXPECT?

1. Our dedicated CMP team will contact you within 2 working days from the receipt of the request to introduce the feature and ask you a few questions to determine your eligibility.
2. The team will then share with you the enrollment form to fill and sign, post the receipt of the form filled and signed by you our team will contact your preferred physician to fill the prescription form and sign it.
3. That's it, you are enrolled!

HOW IT GOES?

Our team will contact you 15 days prior to the refill date to remind you, they will then coordinate with your treating physician to obtain the refill prescription. Once the prescription is obtained the approval will be sent to our provider partners for the delivery of the medication at your door step and as per your convenience.

In case there is a follow up consultation, our team will contact you to obtain your preferred appointment timing and coordinate with your treating physician for the confirmation.

Our updated mobile app is a part of the Neuron initiative to revolutionize the way healthcare is accessed. Focusing our exceptional efforts to bring together convenience and value when you need them the most.

Watch the steps on how to enroll:

